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A MESSAGE FROM SHERIFF MATT CLIFFORD



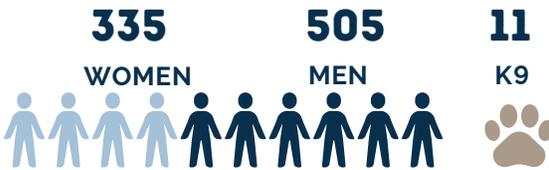
It is an honor and a privilege to run Idaho's largest and most dynamic law enforcement organization. I've been sheriff for over two years and I've learned something new every day about Ada County — and how our agency serves our evolving community.

We have over 800 employees, who interact with every portion of the justice system, including the deputies who patrol our streets and the detectives who solve crimes; the emergency 911 dispatchers who manage all police, fire, and EMS calls; the detention deputies who keep nearly 1,000 inmates safe inside the Ada County Jail every day; the courthouse security and transport deputies who keep Ada County's courts safe and secure; and an army of professional employees who manage the operation behind the scenes.

This report provides a snapshot of who we are — and what we accomplished in 2023 — to make Ada County a safer place to live, work, and play.

If you want to know more about what we do, be sure to check <https://adacounty.id.gov/sheriff/> often for updated, real-time crime stats, jail information, job opportunities, and news.

OUR AGENCY BY THE NUMBERS



MISSION

WE MAKE SAFER PLACES FOR YOU TO LIVE, WORK, AND PLAY

VISION

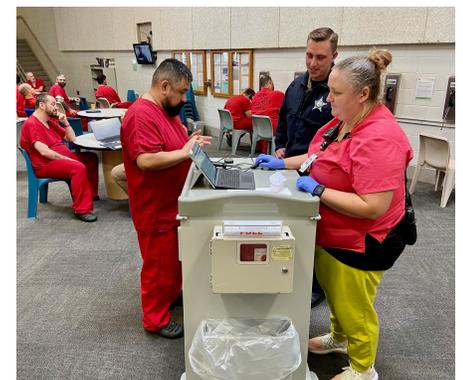
THE ADA COUNTY SHERIFF'S OFFICE WILL BE THE AGENCY OF CHOICE FOR CRIMINAL JUSTICE SERVICES

VALUES

INTEGRITY  DEDICATION

SERVICE  ATTITUDE

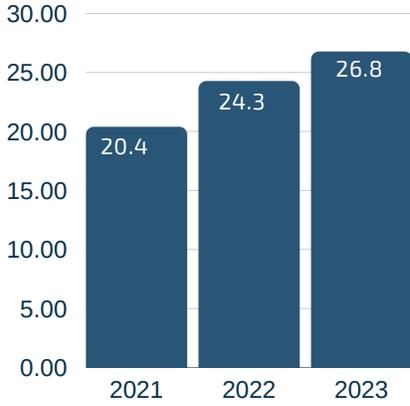
Service Area Info	2021	2022	2023
Ada County Population	518,300	532,710	544,590
Dispatch Calls Processed	488,622	481,232	504,317
ACSO Police Population	136,270	142,910	146,440
ACSO Police Calls for Service	26,783	26,762	28,219
Ada County Jail Daily Average Population	936	1,019	999



MEASURES THAT MATTER

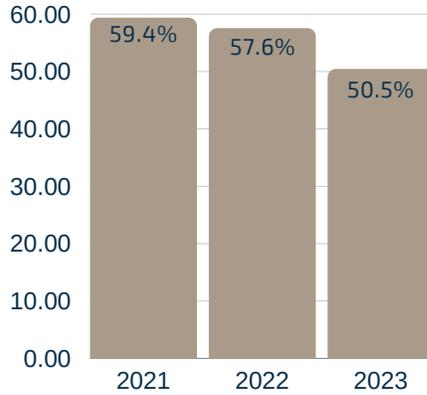
CRIME RATE

of crimes reported per 1,000 population



CLEARANCE RATE

% of reported crimes that were cleared by an arrest



5 MIN. 35 SEC.



AVERAGE POLICE RESPONSE TIME TO CRITICAL EMERGENCIES

1,161



TRAFFIC CRASHES IN ACSO JURISDICTION

32,201

FACE-TO-FACE MEDICAL VISITS



4 INMATE ON INMATE INCIDENTS PER WEEK



54.4 DAYS

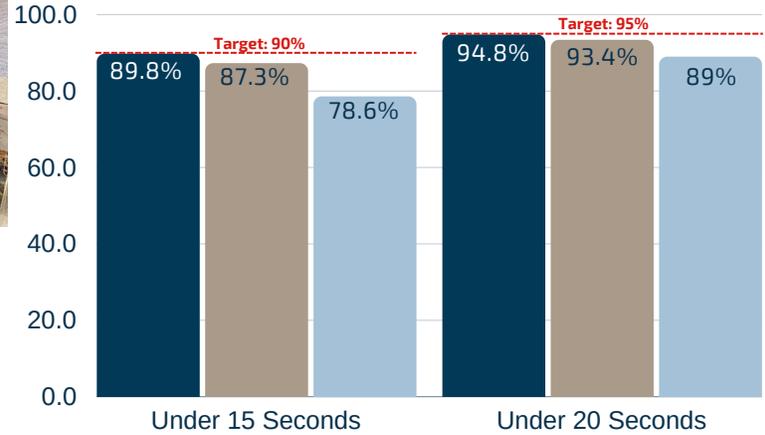
AVERAGE JAIL LENGTH OF STAY

*IF STAY IS GREATER THAN 24 HOURS



911 CALL ANSWERING TIME

2021 2022 2023



206,980

TOTAL DRIVER'S LICENSE TRANSACTIONS



5,398

PUBLIC INFORMATION REQUESTS

3 MIN. 41 SEC.



AVERAGE DRIVER'S LICENSE WAIT TIME



1,179

PROBATION ENROLLMENTS



1,324

PRETRIAL ENROLLMENTS

SCAN TO VIEW THE EXTENDED VERSION OF THE ANNUAL REPORT



	2021	2022	2023	GOAL	GOAL MET?
Alternative Sentencing Days Served	22,998	29,414	34,676	>prior year	✓
Community Service Hours Served	39,553	35,646	30,840	>prior year	✗
Probation Successful Completion %	65.50	69.30	67.10	>75%	✗
Pretrial Successful Completion %	65.70	65.90	68.00	>70%	✗

MANAGING OUR BUSINESS

REVENUE BY SOURCE

	2022	2023
Charges for Services	\$251,398	\$241,593
Grants	\$168,584	\$65,408
Licenses	\$1,506,322	\$1,605,970
Sales & Reimbursements	\$921,846	\$915,204
Fees	\$2,584,050	\$2,505,502
Contracts	\$15,935,637	\$17,276,263
TOTAL	\$21,367,838	\$22,609,939

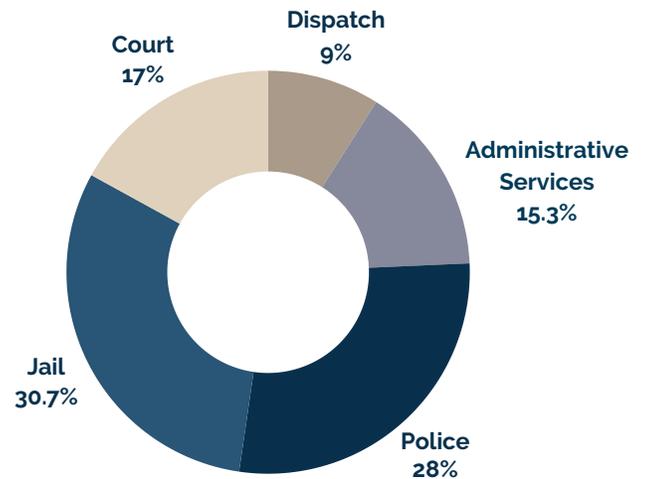
The county's Annual Comprehensive Financial Report can be viewed at the following link:
https://adacounty.id.gov/clerk/budget-finance-explorer/#Current_Financial_Documents

JAIL SERVICES BUREAU

2023 had its share of challenges for the ACSO — with the most significant being a proposed \$49 million bond to bring much needed improvements to the Ada County Jail. Much of the building has 1990s era infrastructure. The inmate-staffed kitchen, which has to create about 4,000 meals a day, is designed to accommodate about half of that. The warehouse is too small and presents a security risk for deliveries. The sally port, booking, and inmate laundry areas are designed for a facility about half our current size. We average close to 1,000 in-custody inmates a day — a number expected to increase in the years to come — in a facility with only 1,116 beds. We haven't added a significant number of beds since 2005.



EXPENDITURES BY BUREAU



The jail project called for the addition of a new dorm building with 294 beds and infrastructure upgrades to the entire facility — which would take care of current operational problems and keep the jail functional until 2040.

Ada County asked voters to approve the bond in November, and we were less than a percentage point — about 900 votes out of 105,000 — short of the 67% needed. It was tough to be so close to a solution for our most enduring issue. In the meantime, our staff continues to work to effectively manage our jail population while our Pretrial, Alternative Sentencing, and Misdemeanor Probation staff actively manages over 2,000 people who could be in jail but are instead safely in our community.

MOVING FORWARD

COURT SERVICES BUREAU

When inmates leave the Ada County Jail, we want them to have every chance to succeed in the community. That's the role of our Community Transition Center (CTC), where people serving the end of a jail term can do work search, apply for jobs, take classes, and go to work if they have employment. 2023 marked the most successful year the CTC had since it was established in 2020. Since then, we've tripled our average daily population — meaning people who've been able to use the CTC. The average daily population in 2023 was 54 people — and we fully expect that number to go up in 2024 as the CTC helps more people than ever find jobs and avoid coming back into our custody.



EMERGENCY COMMUNICATIONS BUREAU



While our emergency 911 dispatchers are busier than ever, the county is making moves to improve the infrastructure to make sure the 911 system is as up-to-date as possible. Ada County has \$1.8 million from the Emergency Communications Fund to pay for NextGen 911, which means moving all 911 calls and texts to a digital-based system, replacing the old, analog system that's been in place for decades. The NextGen 911 system will deliver more accurate GPS locations to emergency calls than the cell phone tower triangulation system 911 uses now. Once completed, NextGen 911 will allow people to share images and videos directly to us — and make it easier for Ada County dispatchers to share information with other Idaho 911 centers.

POLICE SERVICES BUREAU

Despite Ada County's increasing population growth, the number of crimes reported against people and property had a slight decline in 2023, while drug-related crimes have increased. Our new and improved crime map shows reported crimes for all of Ada County, except Garden City, for the past 90 days. It is updated every day. The types of crime are based on the National Incident-Based Reporting System (NIBRS), which is the nationwide standard used by the FBI to collect the same useful information about crime from all over the United States. Our map provides more information than ever as we've been able to include reports of "Group B" NIBRS crimes (like DUI, trespassing, and drug offenses) that weren't available for mapping before.

SCAN TO VIEW OUR
ADA COUNTY CRIME MAP



SCAN TO VIEW OUR CURRENT
CAREER OPPORTUNITIES



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